

Comparisons of Job Characteristics

Focus Occupation: [First-Line Supervisors of Office and Administrative Support Workers \(43-1011\)](#)

Associated Occupation: [Loan Interviewers and Clerks \(43-4131\)](#)

[Compare Knowledge](#)

[Compare Skills](#)

[Compare Abilities](#)

[Compare Detailed Work Activities](#)

[Compare Tools and Technologies](#)

<<	Focus occupation element is much lower
<	Focus occupation element is lower
0	Focus occupation element is at a similar level
>	Focus occupation element is at a higher level
>>	Focus occupation element is at a much higher level

Knowledge

Similarity of Focus Occupation to Associated Occupation: 83

Focus Occupation: First-Line Supervisors of Office and Administrative Support Workers (43-1011)

Associated Occupation: Loan Interviewers and Clerks (43-4131)

Associated Occupation's Key Knowledge Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation
Customer and Personal Service	11.3	15.1	16.7	> Current knowledge level is likely sufficient
Mathematics	9.2	13.2	12.5	0 Current knowledge level may be sufficient
Clerical	7.3	11.9	12.7	0 Current knowledge level may be sufficient
Economics and Accounting	4.4	9.3	9.0	0 Current knowledge level may be sufficient

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Skills

Similarity of Focus Occupation to Associated Occupation: 86

Focus Occupation: First-Line Supervisors of Office and Administrative Support Workers (43-1011)

Associated Occupation: Loan Interviewers and Clerks (43-4131)

Associated Occupation's Key Skills Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation
Active Listening	11.0	14.1	14.6	0 Current skill level may be sufficient
Speaking	10.8	14.1	14.0	0 Current skill level may be sufficient
Mathematics	6.2	9.2	7.5	< A higher skill level may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Abilities

Similarity of Focus Occupation to Associated Occupation: 96

Focus Occupation: First-Line Supervisors of Office and Administrative Support Workers (43-1011)
Associated Occupation: Loan Interviewers and Clerks (43-4131)

Associated Occupation's Key Abilities Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating		Evaluation of Focus Occupation
Oral Comprehension	12.5	15.1	14.4	0	Current ability level may be sufficient
Written Comprehension	11.0	14.0	12.2	<	Some improvement in abilities may be required
Speech Recognition	9.9	13.8	12.5	<	Some improvement in abilities may be required
Near Vision	11.1	12.5	12.2	0	Current ability level may be sufficient
Mathematical Reasoning	6.3	10.0	8.6	<	Some improvement in abilities may be required
Number Facility	6.3	9.1	7.7	<	Some improvement in abilities may be required
Speed of Closure	5.9	8.3	7.0	<	Some improvement in abilities may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Activities that Both Occupations Have in Common

Similarity of Focus Occupation to Associated Occupation: 63

Focus Occupation: First-Line Supervisors of Office and Administrative Support Workers (43-1011)
Associated Occupation: Loan Interviewers and Clerks (43-4131)

Work Activities	Exclusivity of Activity
Maintain account records	69
Maintain records, reports, or files	5
Prepare reports	8
Schedule meetings or appointments	68

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Tools and Technologies that Both Occupations Have in Common

Similarity of Focus Occupation to Associated Occupation: n/a

Focus Occupation: First-Line Supervisors of Office and Administrative Support Workers (43-1011)
Associated Occupation: Loan Interviewers and Clerks (43-4131)

Tools and Technologies	Exclusivity
Tools and technology data is unavailable for one or both occupations.	

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.